

CJK Electrical are committed to providing the highest standard of quality and excellence in all aspects of the service offered to its' Clients.

With this objective, the organisation has achieved BS EN ISO 9001:2008 Certification which ensures monitoring of the on-going quality of service to ensure compliance with the standards set within the Quality Plan.

By establishing and maintaining an effective and efficient Quality Plan, CJK Electrical can deliver quality installations that meet or exceed Clients' contractual requirements and offer continuous review and improvement to the management of the services being provided, resulting in total customer satisfaction.

The performance and quality control of all Sub-Contractors will be monitored and supervised by our project team during all phases of the work. Our Construction Managers and our Site Managers will be responsible for managing this process under the direction of our Operations Manager.

The company ensures that the policy and requirements are understood and implemented by all levels of personnel within the organisation through detailed procedures and appropriate training, and an application of the maxim "**Quality over Profit**".

We will achieve this by:

- At all times complying with the requirements of our customers
- At all times complying with the standards we have set ourselves

All personnel within CJK Electrical are responsible for the quality of their work and actions, and adherence to the defined systems. They are also responsible for bringing to the attention of their Management, any deficiencies, either real or potential, for timely and effective corrective action.



QUALITY ASSURANCE
